



2020 Annual Report Inside

PO Box 1215  
Georgetown, TX 78627  
512-943-0700  
caringplacetx.org



**Programs & Services**

2001 Railroad Avenue, Georgetown  
Monday – Friday, 9:00 a.m. to 4:00 p.m.  
Assistance by Phone Only

**Food Programs**

2000 Railroad Avenue, Georgetown  
Scheduled Days  
caringplacetx.org/getfood

**The Shops at The Caring Place**

Thrift Store  
2000 Railroad Avenue, Georgetown  
Monday-Saturday, 11:00 a.m. to 4:00 p.m.

**Donations**

2000 Railroad Avenue, Georgetown  
Scheduled Days  
Furniture Pick-Ups at 512-943-0711  
caringplacetx.org/donatemystuff

**Second Helping, Thrift Store**

3700 Williams Drive, Georgetown  
Tuesday-Saturday, 10:00 a.m. to 4:00 p.m.  
512-987-2998  
By appointment at:  
caringplacetx.org/shop



**2020 Honors:**



# REPORT TO THE COMMUNITY 2020

## Mission Statement

*To provide for the basic human needs of all people in our community in a welcoming, respectful and caring way.*

## What We Do

*Help families in crisis by providing assistance with...*

- Food
- Clothing
- Rent & Mortgage
- Prescriptions
- Utility Bills
- Certain Medical, Optical & Dental Procedures
- Case Management
- Emergency Temporary Shelter
- Basic Household Items
- Transportation Information and Referrals
- Alternative Loan Program
- Stable Families Program
- Senior Independence Program

## Who We Serve

*We assist residents of Georgetown, Andice, Bartlett, Florence, Granger, Jarrell, Jonah, Schwertner, Walburg, Weir and the portion of Hutto that lies within the Georgetown Independent School District.*

# WE HAVE HEART!



**2020: The Year of The Community With Heart**  
**Thank you for all the ways you support the work of The Caring Place!**

Refer a Neighbor ♥ Shop at Our Stores ♥ Volunteer ♥ Donate Your Stuff ♥ Share Your Treasure



2020

[www.caringplacetx.org](http://www.caringplacetx.org)  
512-943-0700



"In 2020, The Caring Place experienced a renewed sense of care in our community. You have shown us your heart over and over with your generous contributions and encouragement. Your commitment to your neighbors in need throughout this trying year allowed us to provide services and assistance through extraordinary circumstances. This report shares what you have done in numbers, but what you have done in heart is indescribable. Thank you!" - Ginna O'Connor, Executive Director



## How You Helped Neighbors at The Caring Place in 2020

- **\$574,748** assisted 1,476 people with rent/mortgage
- **\$140,294** assisted 947 people with utility bills
- **\$95,087** purchased food for the Food Pantry
- **\$18,623** assisted 112 people through case management programs
- **\$8,523** facilitated emergency transportation for 127 people
- **\$5,954** provided 35 people with resources for medical assistance
- **\$2,319** helped 22 people with emergency shelter

**Total Cost of Direct Financial Support is: \$845,548**



### Value of Non-Financial Support:



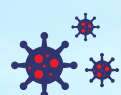
- 1,019 Store Vouchers valued at **\$47,745** provided neighbors clothing and housewares.



- 29,946 visits to our Food Pantry or drive through receiving 1,344,965 pounds of food with a retail value of **\$2,246,092**.

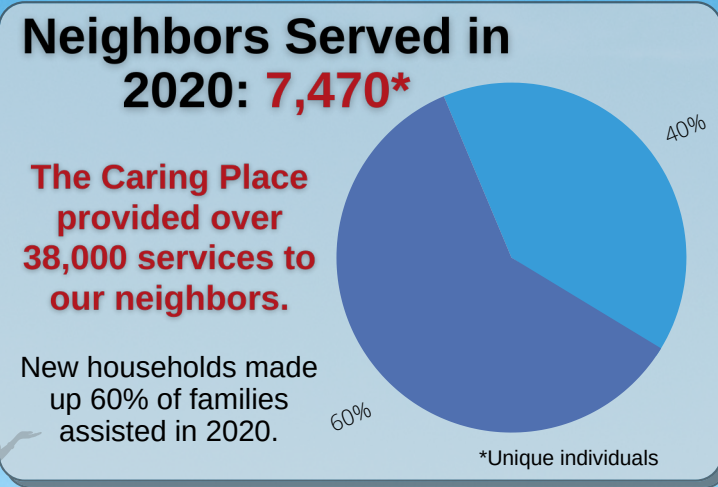
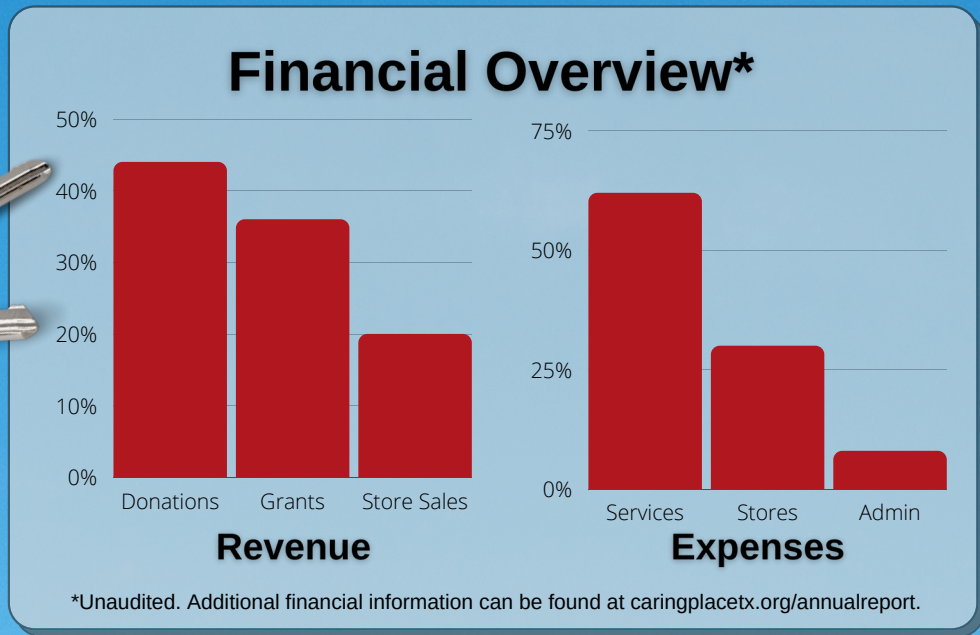
**Value of Total Resources Provided in Our Community: \$3,139,385\***

\*Direct financial support combined with the value of non-financial support. This value does not include Healthy Options Program for the Elderly or Fresh Food for Families which combined provided an additional 140,010 pounds of food during 15,578 visits.



### Temporary Program Changes Due to COVID-19

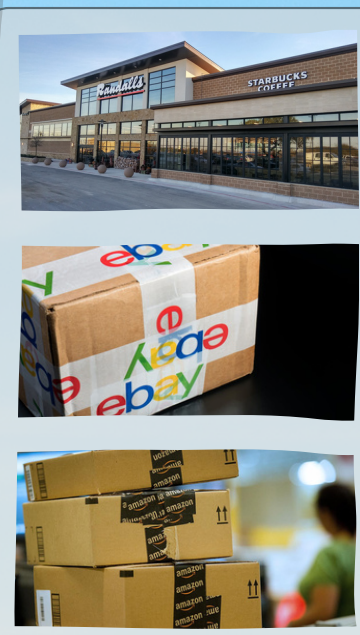
- Food Pantry converted to a drive through model to reduce exposure
- Programs & Services assisted neighbors by phone in a contactless way
- Thrift Stores operating hours reduced
- Item Donation hours reduced



### Volunteer Impact

We encouraged volunteers to protect their families by staying home or reducing their volunteer hours through much of the year. Even with this new challenge, **our volunteers put in 22,654 hours of time, an in-kind gift of \$616,189.**

### 2020-2021 Board of Directors



### Shopping for Good is still Important!

- COVID-19 drastically reduced our 2020 thrift store income, a trend we expect to continue in 2021. **2020 store sales were 143% lower than 2019 at \$773,571.** Grants and your generous donations helped us fill the gap.
- Keep shopping our stores and utilize other methods of "Shopping for Good" like online shopping with AmazonSmile, designating us as your non-profit at Randalls and shopping at our ebay store!

Learn more at [caringplacetx.org/shop](http://caringplacetx.org/shop)

### Our Neighbors

"I was recently blessed to be able to give back to The Caring Place. It was the first place I thought of when I got some unexpected money. The Caring Place helped me 20 years ago, and I have never forgotten it. I was a single mom struggling to get through nursing school, while working part time. I was almost ready to give up when I heard about The Caring Place. They helped me with my utilities and food and clothes for me and my girls, when I couldn't afford to buy them anything."

I graduated with my RN degree, and I credit this to the caring hearts that started The Caring Place, and the wonderful supporters who donate financially, but also those who donate items to be sold in their store. This provides income that helps others like me.

We all go through stuff in life and times of trial. The Caring Place was there to lift me up and get me through one of those times 20 years ago. I was thrilled to give back when I was able. The people that run The Caring Place now have hearts as big as Texas.

If you need help they are there for you. And maybe some day you can give back, so others will benefit as well."



-Darla Townsend