



2021 Annual Report Inside

PO Box 1215
Georgetown, TX 78627
512-943-0700
caringplacetx.org



Programs & Services
2001 Railroad Avenue, Georgetown
Mon-Fri, 9:00 a.m. to 4:00 p.m.
Assistance begins by phone.
caringplacetx.org/gethelp

Food Programs
2000 Railroad Avenue, Georgetown
Mon, Tues, Thurs, Fri, 9:00 a.m. to 4:00 p.m.
caringplacetx.org/getfood

Donations
2000 Railroad Avenue, Georgetown
Mon-Sat, 12:00 p.m. to 4:00 p.m.
Schedule Furniture Pick-Ups at 512-943-0711.
caringplacetx.org/donatemystuff

The Shops at The Caring Place,
Thrift Store
2000 Railroad Avenue, Georgetown
Mon-Sat, 10:00 a.m. to 4:00 p.m.

Second Helping, Thrift Store
3700 Williams Drive, Georgetown
Tues-Sat, 10:00 a.m. to 4:00 p.m.
512-987-2998
caringplacetx.org/shop



2021 Honors:



ANNUAL REPORT - 2021



The Caring Place
Helping neighbors in need since 1985

DID 2021 BRING YOU TO THE CARING PLACE?

2021 Report to the Community

MISSION STATEMENT

To provide for the basic human needs of all people in our community in a welcoming, respectful and caring way.

WHAT WE DO

Help families in crisis by providing assistance with...

- Food
- Clothing
- Rent & Mortgage
- Prescriptions
- Utility Bills
- Certain Medical, Optical & Dental Procedures
- Case Management
- Emergency Temporary Shelter
- Basic Household Items
- Transportation
- Information and Referrals
- Alternative Loan Program

WHO WE SERVE

We assist residents of Georgetown, Andice, Bartlett, Florence, Granger, Jarrell, Jonah, Schwertner, Walburg, Weir and the portion of Hutto that lies within the Georgetown Independent School District.

Thank you for all the ways you support the work of The Caring Place!

Refer a Neighbor ♥ Shop at Our Stores ♥ Volunteer ♥ Donate Your Stuff ♥ Share Your Treasure

WWW.CARINGPLACETX.ORG
512-943-0700

"In 2021, The Caring Place continued to provide care in our community. The ongoing pandemic and extreme weather conditions offered new challenges, but our wonderful support system with its amazing donors, volunteers, staff, customers and community cheerleaders kept The Caring Place moving forward. We are thankful for the good work your support allows us to accomplish." - Ginna O'Connor, Executive Director



HOW YOU HELPED NEIGHBORS AT THE CARING PLACE IN 2021:

- **\$451,994** assisted 1,063 people with rent/mortgage
- **\$97,301** purchased food for the Food Pantry
- **\$71,459** assisted 130 people through Case Management programs
- **\$70,935** assisted 473 people with utility bills
- **\$20,248** provided 129 neighbors help during weather events
- **\$13,843** helped 60 people with emergency shelter
- **\$2,788** facilitated emergency transportation for 86 people
- **\$1,888** provided 22 people with medical assistance



TOTAL COST OF DIRECT FINANCIAL SUPPORT IS: \$730,456

VALUE OF NON-FINANCIAL SUPPORT:

- Store Vouchers valued at **\$8,644** provided 187 neighbors clothing and housewares.
- 19,535 visits to our Food Pantry drive through receiving 1,021,508 pounds of food with a retail value of **\$1,705,919**.



VALUE OF TOTAL RESOURCES PROVIDED IN OUR COMMUNITY: \$2,445,019*

*Direct financial support combined with the value of non-financial support. This value does not include our facilitation of Healthy Options Program for the Elderly or Fresh Food for Families which combined provided an additional 119,009 pounds of food for over 2,600 neighbors.

2021-2022: BOARD OF DIRECTORS

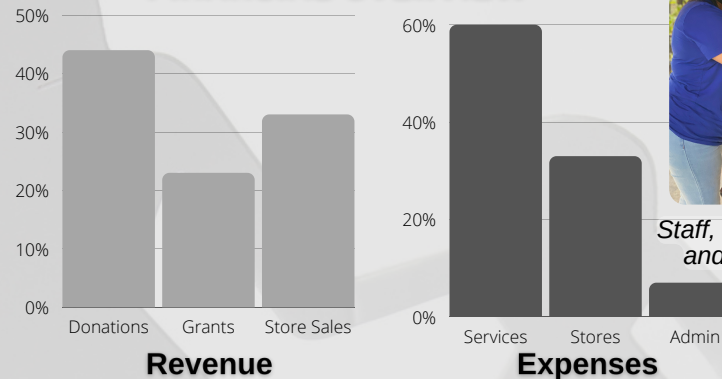
From top to bottom, left to right: Isaac Lopez (Secretary), Stephen Benold (Treasurer), Hugh Brown (President), Van P. Swift, Lindsay Harris, Patricia Khoury, Sheron Scurlock, Rhonda Wilson (Vice President), Dayne M. Carlson, Harriett Jones, Paul Jordan (At-Large), Kenneth W. Poteete, Kyra Quenan, Stephen Schlobohm, Holly Steger Stevens



NEIGHBORS SERVED IN 2021: 6,637*

*Unique individuals

FINANCIAL OVERVIEW*



*Unaudited. Additional financial information can be found at caringplacetx.org/annualreport.



Staff, Dulce Ramirez and Sheryl Rich

VOLUNTEER IMPACT

As we increased services in 2021, we needed the support of our 383 volunteers. **Our volunteers put in 18,236 hours of time, an in-kind gift of \$520,455.**

Board Member Isaac Lopez and Volunteer Patsy Bracamontez (siblings), greet each other during The Caring Place's 2021 Volunteer Appreciation event



FOOD PROGRAMS

When life hands you lemons, you make lemonade. In our case, the pandemic kept Food Programs in our drive through for all of 2021. This created an opportunity to make much needed improvements in our Food Pantry to increase capacity and efficiency. 2022 will bring neighbors back into our Food Pantry, making those caring connections we are known for as we keep our community fed. For many families, food assistance builds stability when income is unable to fully support their household.



Staff member Blake Burton assisting a neighbor in the Food Pantry

The Central Texas Food Bank awarded The Caring Place a grant to make some of our Food Program updates, including adding a staff member and purchasing a refrigerated food truck to increase mobile outreach.



ITEM DONATIONS ARE BACK!

The Donations drive through saw **9,015 cars** at an average of **201 cars** per day in 2021! Kudos to our community for loyally donating gently used items during our limited hours! 2022 brings additional opportunities to donate!



AJ Beaver volunteering in the Donations drive through

WEATHERING A STORM

In the last two years, a lot of neighbors can say they weathered a brutal storm. The pandemic has been a unique storm for all of us, but in 2021, neighbors found themselves weathering literal storms. The most damaging was Winter Storm Uri, while Hurricane Ida displaced new neighbors into our community. The Caring Place found itself continuing to meet the most pressing needs of our neighbors during weather events.

Temporary shelter needs, emergency food purchases, emergency home repairs, increased utility costs, transportation limitations and unexpected bills accumulated for vulnerable neighbors, many of whom lost hours at work due to the storm. Advocating for disaster relief funds was just part of the day.

Sometimes it just takes one burst pipe to pull a family into long-term crisis mode. Programs & Services staff worked with neighbors to meet immediate needs and facilitated resources to ease the burden for those impacted most.

We don't know what storm will come next, but The Caring Place knows its job is to help our community through it. We do that with our community's help.



Volunteer Mary Bray

SHOPPING FOR GOOD!

- We are still not at pre-pandemic thrift store income, but we are steadily increasing those sales. Our **2021 store sales were 38% higher than 2020 at \$1,067,790**. Grants and your generous donations continue to help us fill the gap.
- Keep shopping our at our thrift stores and utilize other methods of "Shopping for Good" like online shopping with AmazonSmile, designating us as your non-profit at Randalls and shopping at our ebay store!



Assistant Store Manager Camille Campos displaying merchandise in our Boutique at 2000 Railroad Avenue

Learn more at caringplacetx.org/shop